

INSTRUCTION MANUAL



QT-Series

Model

QAM Transcoder

Stock No.

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QTM	6231	QAM Transcoder Module
QTM-HD	6241	QAM Transcoder Module, High Definition
QTM-HD PLUS	6242	QAM, Transcoder Module, High Definition Plus
QTPCM	6232/6232B	QT Power Supply & Control Module
QTRC	6233	QAM Transcoder Rack Chassis
QTRA-8	6230	QAM Transcoder Rack Assembly (Contains 8 QTM and a QTPCM in a QTRC)
QTRA-8 & RFCS	6229	QAM Transcoder Rack Assembly (Contains 8 OTM and a OTPCM in a OTRC with a OTRFCS)

Description

Accessories

Model	Stock No.	Description
QTRFCS	6234	QT RF Combiner and Splitter (Contains QTRFC, 6234-1 and QTRFS, 6234-2)
QTRFCS-2	6225	QTRFC Combiner and Splitter with 2 Input Splitter (Contains QTRFC, 6234-1 and QTRFS, 6225-2)
BFP-19-IV	3988	1.75" Vented Blank Panel
QTSPS	6239/6239B	QT Standby Power Supply with Headend Fan
HDA-16-860-16	6240-16	Headend Distribution Amplifier (with 16 dB Gain, 16 Ports)
HDA-8-860-20	6240-08	Headend Distribution Amplifier (with 20 dB Gain, 8 Ports)
QC-HSK	2720	QCentral Remote Monitoring and Control Software
QTHF	6235	Headend Fan
HWS	2727	Headend Web Server



We recommend that you write the following information in the spaces provided below.

Purchase Location Name:	
Purchase Location Telephone Number:	
Transcoder Digital Address:	

The information contained herein is subject to change without notice. Revisions may be issued to advise of such changes and/or additions.

Correspondence regarding this publication should be addressed directly to:

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One Jake Brown Road

Old Bridge, NJ 08857

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Printed in the United States of America.

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This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Reverse engineering or disassembly is prohibited.

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert you to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.







The exclamation point within an equilateral triangle is intended to alert you to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER FROM THIS UNIT. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE

NOTE TO CATV SYSTEM INSTALLER

This reminder is provided to call the CATV System Installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

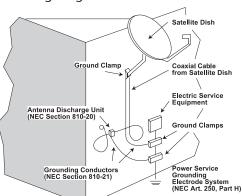
Safety Instructions

WARNING!



You should always follow these instructions to help ensure against injury to yourself and damage to your equipment.

- ➡ Read all safety and operating instructions before you operate the transcoder.
- ➤ Retain all safety and operating instructions for future reference.
- → Heed all warnings on the transcoder and in the safety and operating instructions.
- ► Follow all installation, operating, and use instructions.
- → Unplug the transcoder from the AC power outlet before cleaning. Use only a damp cloth for cleaning the exterior of the transcoder.
- → Do not use accessories or attachments not recommended by Blonder Tongue, as they may cause hazards, and will void the warranty.
- → Do not operate the transcoder in high-humidity areas, or expose it to water or moisture.
- → Do not place the transcoder on an unstable cart, stand, tripod, bracket, or table. The transcoder may fall, causing serious personal injury and damage to the transcoder. Install the transcoder only in a mounting rack designed for 19" rack-mounted equipment.
- Do not block or cover slots and openings in the transcoder. These are provided for ventilation and protection from overheating. Never place the transcoder near or over a radiator or heat register. Do not place the transcoder in an enclosure such as a cabinet without proper ventilation. Do not mount equipment in the rack space directly above or below the transcoder.
- → Operate the transcoder using only the type of power source indicated on the marking label. Unplug the transcoder power cord by gripping the plug, not the cord.
- The transcoder is equipped with a three-wire ground-type plug. This plug will fit only into a ground-type power outlet. If you are unable to insert the plug into the outlet, contact an electrician to replace the outlet. Do not defeat the safety purpose of the ground-type plug.
- ➤ Route power supply cords so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at plugs, convenience receptacles, and the point where they exit from the unit.
- ➡ Be sure that the outdoor components of the antenna system are grounded in accordance with local, federal, and National Electrical Code (NEC) requirements. Pay special attention to NEC Sections 810 and 820.See the example shown in the following diagram:



Safety Instructions - continued

- ➤ We strongly recommend using an outlet that contains surge suppression or ground fault protection. For added protection during a lightning storm, or when the transcoder is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the lines between the transcoder and the antenna. This will prevent damage caused by lightning or power line surges.
- → Do not locate the antenna near overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing the antenna, take extreme care to avoid touching such power lines or circuits, as contact with them can be fatal.
- ▶ Do not overload wall outlets or extension cords, as this can result in a risk of fire or electrical shock.
- Never insert objects of any kind into the transcoder through openings, as the objects may touch dangerous voltage points or short out parts. This could cause fire or electrical shock.
- → Do not attempt to service the transcoder yourself, as opening or removing covers may expose you to dangerous voltage and will void the warranty. Refer all servicing to authorized service personnel.
- Unplug the transcoder from the wall outlet and refer servicing to authorized service personnel whenever the following occurs:

☐ The power supply cord or plug is damaged;
☐ Liquid has been spilled, or objects have fallen into the transcoder;
☐ The transcoder has been exposed to rain or water;
☐ The transcoder has been dropped or the chassis has been damaged;
☐ The transcoder exhibits a distinct change in performance.

- ₩ When replacement parts are required, ensure that the service technician uses replacement parts specified by Blonder Tongue. Unauthorized substitutions may damage the transcoder or cause electrical shock or fire, and will void the warranty.
- ▶ Upon completion of any service or repair to the transcoder, ask the service technician to perform safety checks to ensure that the transcoder is in proper operating condition.

Returning Product for Repair (or Credit)

A Return Material Authorization (RMA) Number is required on all products returned to Blonder Tongue, regardless if the product is being returned for repair or credit. Before returning product, please contact the Blonder Tongue Service Department at 1-800-523-6049, Ext. 4256 or visit our website: www.blondertongue.com for further information.



Introduction

The QT Series is a Modular QPSK to QAM Transcoder supporting up to eight QAM Transcoder Modules, interfaced with a Power & Control Module housed in a specially designed 3RU chassis.

The unit transcodes any 24-36 MHz wide QPSK modulated satellite signal to a 6 MHz wide QAM modulated IF signal and translates it to any CATV RF channel assignment in the 54-864 MHz frequency band.

The QT Series features a back-lit LCD display with front panel accessible push button controls providing access to all vital unit information, facilitating easy set-up and troubleshooting.

Interfacing the QT with Blonder Tongue's QCentral computer software or HWS provides off-site, remote operation and control including digital adjustment of the QAM RF output level.

Features

- Modular Design Allows One to Eight QAM Transcoder Modules in Three Rack Spaces
- Fully Agile Output Frequency Range of 54-864 MHz (CATV Ch. 2-135)
- Fully Agile Input Transponder Frequency Range of 950-2150 MHz
- Provides HDTV Quality Using QTM-HD Modules
- Flash Memory Integrated for Easy Firmware Upgrades
- Convenient Level Setting and Adjustment with CW Mode Capability
- Valuable QPSK SNR Data to Facilitate Easy Antenna Peaking
- Hot Swappable Transcoder Modules
- Back-Lit LCD Display Panel with Front Panel Accessible Push Button Controls Provides Access to All Vital Unit Information and Makes Set-Up and Troubleshooting a Breeze
- Off-Site Remote Operation and Control Including Digital Adjustment of the QAM RF Output Level with High Performance QCentral Computer Software Internet Connection
- QTM-HD Plus Provides QAM 1024 Capability
- HWS Provides Remote Operation and Control over an Internet Connection

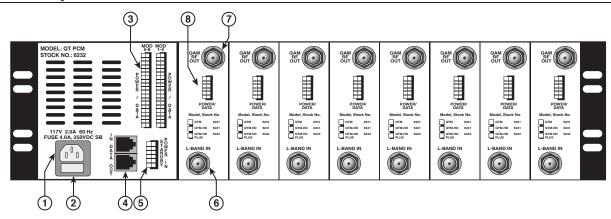
The Unit

Front Panel - QT



- **Unit Status Indicator** Provides feedback to user based on the following LED conditions:
 - a) Solid Green ON Indicates valid QPSK and QAM lock
 - b) Flash ON/OFF QAM signal is in OFF or CW mode
 - c) Flash 1x, 2x or 3x and Pause OFF Indicates possible upconverter problem, or possible problem with power cable
 - Flash 4x and Pause OFF Indicates possible QAM modulator problem, check input transponder frequency and data rate to correct (check to make sure in "Auto Mode")
- **Backlit LCD** 8 character, 2 line Liquid Crystal Display screen used to interact with user to display unit information.
- **Push Button Navigation Controls** Buttons used to navigate between menus and enter unit information.

Rear Panel - QT



- **Power Cord Socket** The unit power cord plug socket.
- Fuse Holder 4.0 Amp., 250V DC, Slo Blo fuse.
- Module Power/Data Cables 2 cable sets with a 12-pin male connector used to deliver power and data 3. to each QT unit.
- **RS232 Serial Data Ports** Used to plug into and daisy chain QT units for remote monitoring and configuration.
- **Power IN** 12-pin female connector used to plug-in the optional Standby Power unit for redundant support.
- **QPSK L-Band Input** Independent 75 Ohm RF connector for feeding appropriate QPSK L-Band satellite input signal.
- **QAM RF Output** Independent 75 Ohm QAM RF Output. 7.
- **Power/Data** 12-pin female connector used to plug-in cable for respective module to deliver power and data.

Specifications

Technical Specifications For QTM and QTM-HD

Satellite QPSK Input

Input Frequency Range: Agile 950-2150 MHz

QPSK Bandwidth: Up to 36 MHz

Frequency Step: 1 MHz Capture Range: ±5 MHz

Input Level Range: -65 to -20 dBm RF Input Impedance: 75 Ohm

Return Loss: 8 dB min.

FEC Decoding: DVB, DigiCipher® Upgradable

Symbol Rate: 2 to 45 Msps

Code Rate: Viterbi Auto Recognition I - Q Format: Normal / Inverted 8PSK & QPSK Turbo for QTM-HD

QAM Output

Output Frequency Range: Agile 54-864 MHz

Channel Range: CATV Ch. 2-135

QAM Bandwidth: 6 MHz Output Level: +40 dBmV Display Error: ±2 dB

Output Level Adjustable Range: 30-40 dBmV

Modulation Mode QTM: 16, 32, 64, 128, 256 QAM

(8PSK, QPSK Turbo & 256 QAM Capable with

QTM-HD only)

Symbol Rate: 1 Msps to 6.9 Msps Spectral Inversion: Auto Recognition

Carrier Suppression: 45 dB Roll Off: 12, 15, 18 % QAM SNR: >40 dB

MER

QTM: 38 to 42 dB QTM-HD: 40 to 43 dB

RF Output Impedance: 75 Ohm

Spurious: -60 dBc Broadband Noise:

-75 dBc min. (4 MHz BW @40 dBmV Output)

Phase Noise

QTM-HD @ 10 kHz: -97 dBc QTM @ 10 kHz: -90 dBc Frequency Stability: ± 10 kHz QAM I/Q Phase Error: <1 Degree I/Q Amplitude Imbalance: <1 %

Controls and Indicators

PCM

Computer Control:

2 RJ11 Rear Panel RS232 Connectors Backlit Liquid Crystal Display (LCD) 5 Navigation/Enter Push Buttons

QTM, QTM-HD

Unit Status Indicator: 1 Green LED Per Module

Technical Specifications For QTM and QTRA-8

Mechanical

Chassis Dimensions: 5.25 x 19.0 x 12 inches QTM Dimensions: 5.25 x 10.625 x 1.5 inches Mounting: Standard EIA Unit Height 5.25" x 19"

Wide Rack Mount

QTM Unit Weight: 1.7 lbs QTRA-8 Weight: 28 lbs

QTM Power

Requirement: 100 to 265 VAC, 1A

Frequency: 50 to 60 Hz

Power Consumption (QTM + PCM)

QTM's: 1 2 3 4 5 6 7 8 Watts: 17 28 40 52 64 75 86 98

Fuse: 4 Amp, 250 VDC, SB

QTM-HD Power

Requirement: 100 to 265 VAC, 1A

Frequency: 50 to 60 Hz

Power Consumption (QTM-HD & PCM)

QTM-HD: 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8

Watts: 20 | 31 | 42 | 55 | 68 | 82 | 94 | 107

QTM-HD PLUS Power

Requirement: 100 to 265 VAC, 1A

Frequency: 50 to 60 Hz

Power Consumption (QTM-HD PLUS & PCM PLUS)

QTM-HD PLUS: 1 2 3 4 5 6 7 8 Watts: 20 31 42 55 68 82 94 107

Environmental

Operating Temperature: 0 to 50 °C Storage Temperature: -20 to 70 °C

Humidity: 0 to 90 % RH

Technical Specifications For QTRFCS

RF Combiner - (Stock No. 6234-1)

Inputs: 8 Outputs: 1 Insertion Loss

> 54-500 MHz: 9.7 dB 500-860 MHz: 10.7 dB

Isolation Between Ports 1-4: 30 dB Isolation Between Ports 5-8: 45 dB

Isolation Between Group 1-4 to Group 5-8; 45 dB

Input Return Loss: 23 dB Output Return Loss: 23 dB

RF L-Band Splitter - (Stock No. 6234-2)

Outputs: 8 Insertion Loss

950-1750 MHz: 13.5 dB 1750-2050 MHz: 14.5 dB

Isolation Between Any Combination of Input Ports

(1-8): 20 dB

Input Return Loss: 16 dB Output Return Loss: 16 dB

2 Input L-Band Splitter - (Stock No. 6225-2)

Inputs: 2

Output: 4 per Input

Insertion Loss:

950-1750 MHz: 8.5 dB 1750-2050 MHz: 9 dB

Isolation Between Ports (1-4) (5-8): 20 dB

Mechanical

QTRFC (WxHxD): 14.39 x 1.5 x 2.91 inches QTRFS (WxHxD): 9.69 x 1.52 x 2.92 inches

Technical Specifications For QTPCM

Electrical Output Connectors to QTPCM

	6232	6232B	
Output Voltage	Current Max.	Current Max.	
+5 VDC	5.5 A	7.0 A	
+10 VDC	3.0 A	3.0 A	
+2.9 VDC	0.12 A	0.12 A	
+3.3 VDC	8.5 A	10.0 A	

Environmental

Operating Temperature: 0 to 50 °C Storage Temperature: -20 to 70 °C

Humidity: 0 to 90 % RH

Mechanical

Dimensions (WxHxD): 19.0 x 1.75 x 14.5 inches

Weight: 6.5 lbs.

Technical Specifications for Headend Web Server

Programming Capabilities

IP Addressing Modes: Fixed or DHCP

Front Panel Settable User Name & Password

Front Panel Settable Headend Name

HTTP Web Browser Interface Requires No Additional

Software

Mechanical

Dimensions: 10.0 x 19.0 x 1.75 inches

Weight: 4 lbs.

Mounting: Standard EIA Unit Height

10.0" x 19" Wide Rack Mount

Controls & Connectors

Front Panel:

Backlit Liquid Crystal Display (LCD) 5 Navigation/Enter Push Buttons 3 Green Ethernet Status LEDs

Rear Panel Serial Ports:

RS 232, RJ-11 Port for Connection QT Headend RS 232, RJ-11 Port for Firmware Upgrade Only

Rear Panel Ethernet Port: RI-45

Physical Layer: 10BaseT RJ-45 WAN/LAN Ethernet

Port

Media Access and Link Layers: Per IEEE 802.3

(Ethernet)

AC Power

Voltage: $117 \pm 10\%$ VAC

Frequency: 60 Hz

Power Consumption: 2W

Fuse: 0.25A

Environmental

Operating Temperature Range: 0 to 50°C Storage Temperature Range: -20 to 70°C

Humidity: 0 to 90 % RH

Installing the Transcoder

Installing the Transcoder in a Rack

Mounting

The transcoder chassis is 5.25 inches tall, 19 inches wide, and 12 inches deep.

You can mount the transcoder in a standard EIA, 24 inch (610 mm) deep, enclosed rack. Secure the transcoder chassis front panel to the rack by inserting four machine screws, with cup washers, through the four mounting holes in the front panel.

IMPORTANT!

DO NOT block the unit's ventilation holes.

When installing one or more QT units in a headend rack, it is recommended to leave a 1 rack unit space (1.75" high) between units to maximize air flow, but it is not required. This space helps to reduce heat build-up in a headend rack and will help to extend the product life span.

WARNING!



For safe and reliable operation, the transcoder requires a proper ground connection for the third prong of the transcoder power cord plug

Optional Remote Monitoring & Control

QCentral Remote Monitoring & Control Software

An optional Remote Monitoring & Control Software package (QCentral) is available from Blonder Tongue. This custom software application is designed to be used for the ability to monitor and configure a Transcoder headend. The software is a program that can be used locally in the direct connect mode via a null modem cable or remotely in the dial out mode using an external RS-232 serial modem at the headend and the remote site.

- The software features a user friendly graphical interface and is compatible with widely available Windows[®] based computers.
- The software allows the operator to create a unique file for each independent transcoder headend. The operator can then access the software to monitor, control and configure the units.
- The QAM output signal can be remotely turned off allowing the operator the ability to "remotely heal" a problem transcoder channel by shutting it down and activating a spare transcoder. The transponder signal from the problem transcoder can be activated on the spare and the output QAM signal placed on the previous output channel within the unit range.
- A QCentral Headend Starter Kit is available which includes all of the hardware interconnect components needed for a QT Headend to directly connect and control the headend. The external modem is purchased separately. The Starter Kit can be ordered from Blonder Tongue as Stock No. 2720.
- Single Unit Software Licenses are provided free of charge. They can be obtained by sending the complete unit address (found in the Advanced Interactive Sequence, see Operating Instructions, Level 4) via email to: gcentral@blondertongue.com

Headend Web Server (HWS)

The Headend Web Server (HWS) from Blonder Tongue allows an operator the means to remotely access a QAM Transcoder Series headend from anywhere in the world using a web browser over the Internet without requiring any additional software to be installed. The HWS is an add-on hardware based solution housed in a single height. rack mountable unit. It features a built-in web server that hosts software just like the QCentral software to communicate to the OT headend.

lust like the original QCentral software, the HWS is a valuable addition so that an operator can quickly and painlessly get real time information from a remote headend location to troubleshoot and even fix a field failure from the business office or anywhere any internet connection is available. The easy to use interface provides many functions, such as display and control of the input transponder frequency, the output channel, digital signal level, the signal to noise ratio as well as the ability to remotely turn off the QAM signal and turn on a hot spare unit. We have built in many advanced features such as DHCP or static IP support as well as 2 levels of password control including read/write and read only access modes.

The Headend Web Server is the perfect tool for the QAM Transcoder digital headend. It offer's the ultimate customer service solution for remote and unmanned headend locations with it's user activated capability to "remotely diagnose and heal a field problem" and eliminating the need for a costly truck roll or lengthy downtime. Contact Blonder Tongue today to get your Headend Web Server for the QT Series.

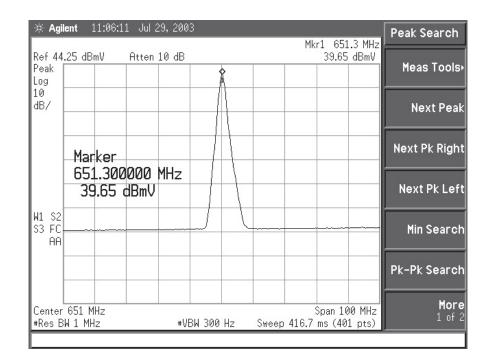
QAM Signal Level Testing

This section describes the preferred method for measuring and setting the QAM output level of the unit. It requires the ability to output a CW (carrier wave) QAM signal.

QAM Signal Level in CW Mode

The CW QAM signal is used to provide the true equivalent signal level for the QAM carrier. The QT Series is capable of supplying the output QAM signal in CW mode. This simplifies the level measurement process dramatically because the level does not need to be adjusted for the limitation in analyzer bandwidth settings. After setting the appropriate level in CW mode, the modular transcoder is changed back to normal mode.

Any meter that can measure CW Carrier Power Level can be used. The CW Carrier Level is equal to the QAM Power Level that will be presented in normal mode.



Mechanical Assembly

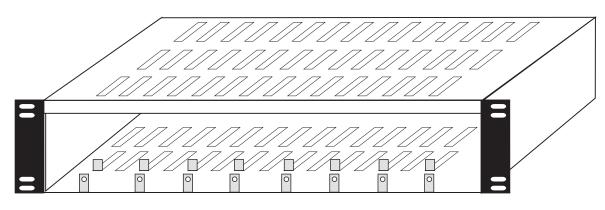
The Modules

The QT consists of 3 core modules.

QTPCM - QT Power & Control Module

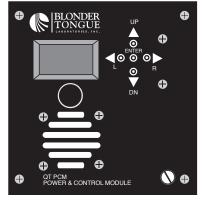
QTM - QT QAM Transcoder Module

QTRC - QT Rack Chassis

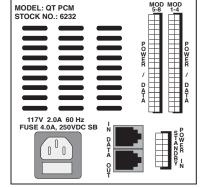


QT Rack Chassis





Rear



QT - Power Supply & Control Module (QTPCM)

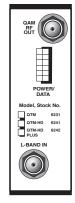
Front



Front



Rear



QTM/QTM-HD - QAM Transcoder Module

Installing the Modules in the Chassis

The following are the recommended instructions for installation of the modules in a chassis:

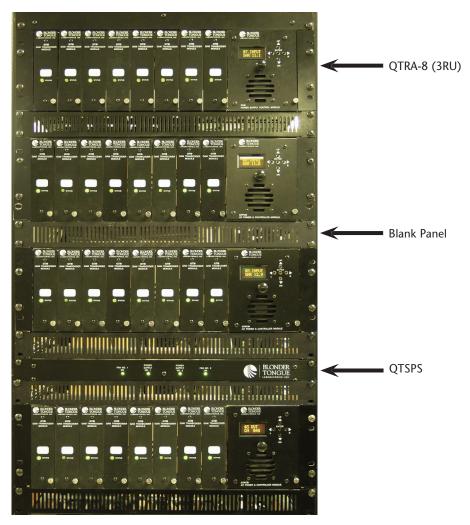
- 1. Mount the QTPCM module in the chassis by gently sliding it into position on the far right most position of the chassis (facing the front).
- 2. Tighten the front and rear retaining screw to secure the module in place.
- 3. Mount all of the appropriate QT modules in the same manner.
- 4. Install the QTRFCS Combiner/Splitter. If the QTRFCS is not installed, you must install it.
- 5. Wire the appropriate L-Band input coaxial cables to the QT Modules "QPSK IN L-Band" F connector.
- 6. Wire the output of each module from the "QAM RF OUT" F connector to the appropriate combining device.
- 7. Insert the appropriate power/data cables into the QTPCM 50-pin female connectors labeled "MOD 1-4 and MOD 5-8 POWER/DATA".
 - > NOTE: Make sure the QTPCM connectors are secure
- 8. Slightly loosen rear retaining screw on QTPCM and Module #8 (nearest to QTPCM). Slide the cable wire bracket down over the power/data cables (see example below. The cable wire bracket is provided to secure the cable harness in place). Position the cover notches under the retaining screws and tighten screws.
- 9. Connect the 12-pin power/data cables labeled module 1 to 8 from the QTPCM to the particular transcoder module to the female 50-pin connector labeled "MOD 1-4 and MOD 5-8 POWER/DATA".
- > NOTE: Make sure the appropriately labeled cable is connected to the corresponding module. This is done to ensure that the correct module is displayed by the LCD and is actually being communicated with correctly. Keep in mind that the modules are numbered 1 to 8 from left to right on the front and will then be housed 1 to 8 from right to left on the rear.
- 10. Connect the 12-pin power/cable from the standby power unit to the "Power In" connector of the QTPCM if applicable. The standby power unit can be mounted in the rack or in any easily accessible location.
 - > NOTE: You must connect A/C power to the QTPCM before you connect power from the standby power unit to prevent the unit from immediately going to standby power mode.
- 11. Connect the A/C power cord to the QTPCM.



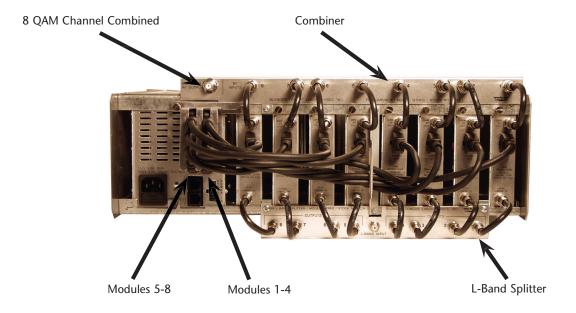
QT - Module Loading Front View

Cable Wire Bracket





32 Transcoder Fully Populated QT Front View

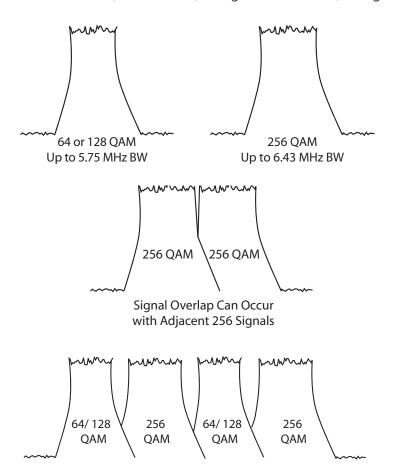


Fully Populated QT Rear View

QAM Transcoder Module Programming Recommendations

The following information is provided as a reference to permit optimum performance of the QAM transcoder headend.

- DVB 64 & 128 QAM Signals occupy a bandwidth of up to 5.75 MHz
- DVB 256 QAM Signals occupy a bandwidth of up to 6.43 MHz
- A Standard CATV channel bandwidth is 6.0 MHz
- It is recommended to not insert high definition signals that use 256 QAM adjacent to other 256 QAM high definition signals.
- It is recommended to alternate 64 QAM or 128 QAM signals with 256 QAM signals.



It is recommended to Alternate 256 QAM & 64 or 128 QAM Carriers

Placing 256 QAM carriers adjacent to other 256 QAM signals will cause an approximate 3 dB MER degradation of the signal.

QAM Transcoder Power Supply Usage Recommendations

It is recommended to only use a maximum of 6 QTM-HD and/or QTM-HD Plus modules with a QTPCM # 6232 in a single rack unit.

A QTPCM Plus # 6232B is recommended when 6 to 8 QTM-HD and/or QTM-HD Plus modules are used in a single rack unit.

Instruction Manual

Replacing a QAM Transcoder Module

The following are the recommended instructions for replacing a QAM Transcoder Module (QTM, QTM-HD, or QTM-HD Plus) while the complete unit is operating:

- 1. Disconnect the 12-pin power/data cable from the QT Module.
- 2. Disconnect the RF coaxial cables.
- 3. Physically remove the QT module from the chassis by loosening the thumbscrew located on the front panel and the retaining screw on the rear.
- 4. Physically replace the new QT module in the chassis and tighten rear and front retaining screws.
- 5. Reconnect all RF coaxial cables. (Ensure the correct cable is wired to the input and output accordingly)
- 6. Reconnect the 12-pin power/data cable to the module from the QTPCM.
 - NOTE: Make sure the appropriately labeled cable is connected to the corresponding module. This is done to ensure that the correct module is displayed by the LCD and is actually being communicated with correctly. Keep in mind that the modules are numbered 1 to 8 from left to right on the front and will then be housed 1 to 8 from right to left on the rear.

When a single QT Module is replaced, the QTPCM changes the setting on the new module to match the old settings. This is intended to make a swap out as simple as possible by minimizing the need to reprogram a QT Module in a swap out condition. This change is not immediate and it may take up to 1 minute before the settings are complete.

Replacing a QTPCM

The following are the recommended instructions for replacing a Power Supply & Control Module (QTPCM):

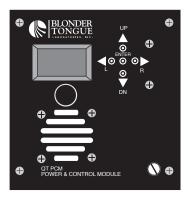
- 1. Remove the standby power cable from the Power In port, if applicable.
- 2. Remove the A/C power from the QTPCM.
- 3. Loosen the rear retaining screw and remove the cable wire bracket.
- 4. Remove the 50-pin power/data cables from the QTPCM.
- 5. Loosen the front panel retaining thumbscrews.
- 6. Remove the module from the chassis.
- 7. Physically replace the new QTPCM in the chassis.
- 8. Tighten the rear and front retaining screws to secure the module in place.
- 9. Reconnect the 50-pin power/data cables to the new QTPCM.
 - > NOTE: Make sure the appropriately labeled cable is connected to the corresponding module. This is done to ensure that the correct module is displayed by the LCD and is actually being communicated with correctly. Keep in mind that the modules are numbered 1 to 8 from left to right on the front and will then be housed 1 to 8 from right to left on the rear.
- 10. Connect the A/C power cord to the QTPCM. The unit will now reboot. The QTPCM will read the programming information from each QT Module and overwrite its own information from each respective QT Module and display the information accordingly on the LCD. This is designed to make a swap out as simple as possible by minimizing the need to reprogram a QTPCM in a swap out condition. After this installation, a user may reprogram any variable if desired.
- 11. Reconnect Standby Power after boot-up, if applicable.

QT - Operating Interface Instructions

Introduction

The Blonder Tongue QT Transcoder series uses an easy to read Back-lit LCD (liquid crystal display) and push button switches to control and monitor the QT Modules.

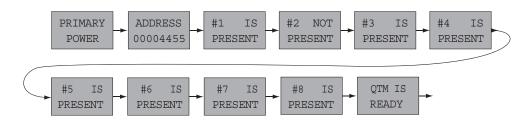
The following information describes the LCD methodology and approach. It is broken down into 4 levels of menu interaction described below.



QT - LCD & Front Panel Navigation Controls

Level 1 - Boot-Up Display Sequence

When the unit is first plugged in for use, the QTPCM interrogates the potential transcoder connections and displays the appropriate module condition on the LCD readout as depicted below.



QT - Boot-Up Display Sequence

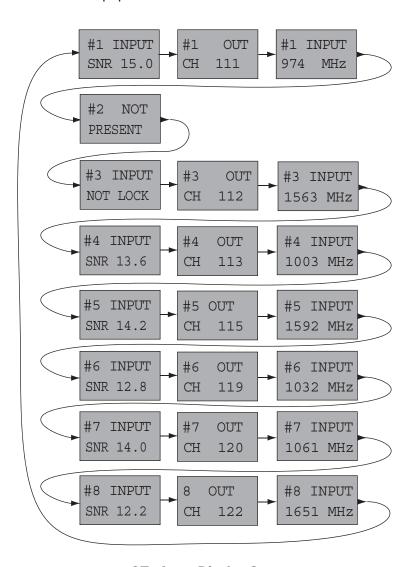
- 1. Each control module has a unique module address that is set at the factory which is displayed first after the power type. This address is used for remote software capability.
- 2. Each QAM transcoder module status is identified and reported on the LCD. If a module is identified it is listed as present or not present if not connected.
 - It is during this cycle that the control module is determining the programming status of each module. Basically, the control module determines if the programming information of the module or it's own is to be used. This is designed to make module swaps as simple as possible. (See the previous section on replacing a module for details.)
- 3. Upon completion of the boot-up sequence the QT is ready for use and will proceed to the loop display sequence.

CAUTION

DO NOT push any switches on the control module during this sequence as it will NOT respond until it displays "QTM IS READY".

Level 2 - Loop Display Sequence

After the unit has displayed the boot-up sequence it proceeds to the loop sequence. In this mode the LCD displays the actual module status as depicted by the diagram below. This is referred to as the loop sequence because this information is constantly displayed in a scrolling fashion on the LCD readout. The loop sequence may be interrupted at any time by pressing the any of the arrow keys. The diagram is broken up into 8 rows to reflect the eight respective modules that can populate the rack chassis.



QT - Loop Display Sequence

- 1. The top row displays the status for module 1. The following rows display the status information for the remaining modules.
- 2. The first column displays the SNR Input status of the respective module.

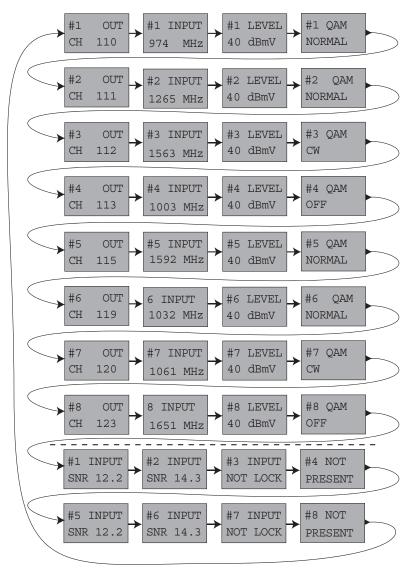
 If a valid Input signal lock is achieved, the readout will display the estimated Input SNR in dB.

 If a module is not detected the readout will display the respective module as Not Present.

 If a Input Lock is not achieved, but the module is present, the readout will display Input Not Lock.
- 3. Column 2 indicates the output channel information for the respective module.
- 4. Column 3 indicates the input L-Band frequency information for the respective module.

Level 3 - Main Interactive Sequence

The main interactive sequence is where all the core module programming is performed. This sequence is accessed anytime a user depresses one of the ◀ (L) or ▶(R) arrow navigation keys. The following diagram depicts the LCD screens available in the main interactive sequence. The diagram is broken up into rows and columns. The rows are intended to reflect the respective module information. The last 2 rows (below the dashed line) display the Input signal information for each module. Each of the variables in the first eight rows are user adjustable and the information in the last 2 rows is for display only. The Input signal status information is grouped together to allow the user to get a quick snapshot of all of the modules without requiring the need to scroll through all the module information.



QT - Main Interactive Sequence

Interactive Sequence Logic

Accessing this sequence can be achieved at any time by depressing the \triangleleft (L) or \triangleright (R) arrow navigation buttons. The user may scroll through the menu screens in either direction at any time to reach a desired variable.

- 1. Each time the unit is turned on and a user depresses the right arrow navigation button for the first time, the unit will default to # 1 OUT variable. Pushing the left arrow navigation button will present the # 8 Input module information.
- 2. If no interaction is made to the navigation buttons for approximately 10 seconds, the unit will return to the loop sequence. Depressing the left or right arrow navigation again will return the user to the next or previous location in the sequence.

Instruction Manual

Programming a Variable

- 1. When a user arrives at a screen whose variable needs to be changed, the user depresses the ENTER button until the blinking cursor is displayed.
- 2. After the blinking cursor is displayed the user simply presses the \triangle (UP) or \blacktriangledown (DN) arrow buttons to increment or decrement to the appropriate desired value.
- 3. When the user reaches the desired setting the ENTER button is pressed again to save the change. The control module then programs the corresponding transcoder module to the new information.
- 4. The QT displays an affirmative response after information is entered correctly. The controller will display the "Entry Accepted" response as demonstrated below.



Entry Accepted

5. Entries can be made to the controller for all eight modules, even if not all modules are installed. The controller will display module "Not Present" response if the module is not installed.



Module Not Present

6. The QT Series also displays a response to inform the user if an incorrect entry has been made, such as an entry out of the programmed range. The controller does not accept this information and forces the user to re-enter the correct information.

#1 OUT OF RANGE

RANGE IS 2 - 135 RANGE IS 950-2150

Out of Range

QAM Modes

Column four depicted in the Main Interactive Sequence represents the QAM Mode. The unit has five QAM modes.

NORMAL: The normal QAM mode outputs a 6 MHz QAM modulated signal.

OFF: The off QAM mode outputs no signal from the module.

(When a module is placed in the QAM OFF Mode, the STATUS LED indicator will blink).

CW: The CW QAM mode outputs a CW signal that is very useful for measuring the output level of the transcoder. (See the QAM Signal Level Testing section for more detail). (When a module is placed in the QAM CW Mode, the STATUS LED indicator will blink).

Puts all QT modules installed in rack chassis into CW mode for ease of level adjustment.

NORMAL ALL: Puts all QT modules installed in rack chassis into normal QAM mode.

Output Level

CW ALL:

The QT Transcoder Series features electronic output level control for each of the QAM transcoder modules.

The output level can be adjusted in any of the QAM modes listed above.

The output level is displayed and measured as an average value.

(See the QAM Signal Level Testing section for more detail).

The output level range is 30 dBmV to 40 dBmV.

The output level for a QAM CW is a true representation of a QAM signal level.

> NOTE: For optimum noise performance, output level for each module should be set nominally at +40 dBmV.

Level 4 - Advanced Interactive Sequence

The advanced interactive menu is easily accessible by depressing the \triangle (UP) or ∇ (DN) arrow keys on the front of the control module. The user may scroll through the menu screens depicted by continuing to press the up and down navigation keys.

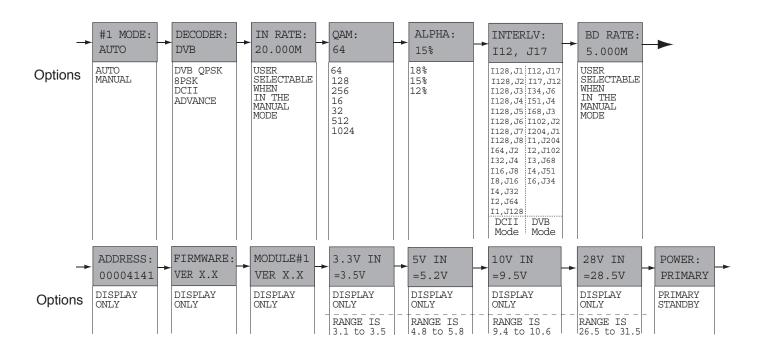


Extreme caution should be used when modifying a variable in this sequence. These variables are generally not changed and may cause the unit to stop functioning properly.

Changing an Advanced Interactive Variable

- 1. To protect the programming information, a user must first remove the unit from the 'AUTO MODE' and place it into the 'MANUAL MODE'. This ensures a small measure of protection from erroneous changes to the advanced lower level functions of the unit.
- 2. Once changed to the Manual Mode, any of the available advanced interactive variables can be changed. The available options are generally automatically displayed after the enter key is depressed by scrolling up and down with the cursor. Depressing enter again invokes the change and displays an affirmative response from the unit.
- To change primary/standby power, the unit must be in the 'MANUAL MODE'.

Several variables are listed as display only variables, such as illustrated below.



- > NOTE: A. When the QT module is set to the Auto Mode, the transcoder will automatically detect the input stream and the LCD will show the correct decoder mode and baud rate.
 - B. The Decoder Mode consists of four different modes, DVB QPSK, 8PSK, DCII, and Advance (QPSK Turbo). The QTM-HD and QTM-HD Plus can be set to all of the modes, however, the QTM can only be set to the DVB QPSK and DC II modes.

Instruction Manual

Factory Reset

The unit has a "Factory Reset" capability built in that allows a user to erase all the current programming information for the QTPCM and restore it to it's factory default setting.

To perform this function, press and hold the ▼ (UP) and ▼ (DN) arrow navigation keys simultaneously until the LCD displays "Factory Reset" and then release. This will cause the unit to reset the programmed information to the factory default setting show below.



Factory Reset



This will reset all programming information for all eight modules and is only recommended when an error condition is displayed by the LCD that can not be corrected by a normal power cycle!

The following are the default factory settings the unit will reset to:

# 1 OUT CH 101	# 2 OUT CH 102	# 3 OUT CH 103	# 4 OUT CH 104
# 1 INPUT 974 MHz	# 2 INPUT 974 MHz	# 3 INPUT 974 MHz	# 4 INPUT 974 MHz
QAM: NORMAL	QAM: NORMAL	QAM: NORMAL	QAM: NORMAL
LEVEL: 40 dBmV	LEVEL: 40 dBmV	LEVEL: 40 dBmV	LEVEL: 40 dBmV
# 5 OUT CH 105	# 6 OUT CH 106	# 7 OUT CH 107	# 8 OUT CH 108
# 5 INPUT 974 MHz	# 6 INPUT 974 MHz	# 7 INPUT 974 MHz	# 8 INPUT 974 MHz
QAM: NORMAL	QAM: NORMAL	QAM: NORMAL	QAM: NORMAL
LEVEL: 40 dBmV	LEVEL: 40 dBmV	LEVEL: 40 dBmV	LEVEL: 40 dBmV

MODE: AUTO DECODER: DVB IN RATE: 20.000 M

QAM: 128 ALPHA: 15% INTERLV: 112, J17 BD RATE: 4.761M POWER: PRIMARY

Troubleshooting Table

Failure Condition	Check
LCD Not On	Verify unit is plugged in Verify fuse
LCD Indicates Module Not Present, but Module Installed	Verify 12-pin power/data cable connected Verify correct power/data cable connected to module Verify voltages in advanced menu sequence
No Lock Indication	Verify input L-Band input signal level (-65 to -25 dBm) Verify correct satellite feed Verify L-Band feed wired to bottom connector of QT Module Verify correct input transponder programmed Verify correct decoding mode Verify auto mode
LED Conditions 1) Not On 2) Flash On/Off	Verify 12-pin Power/Data cable connected QAM mode is OFF QAM mode in CW
3) Flash 4x On & Pause 4) Flash 1x, 2x or 3x & Pause	Indicates QAM Modulator Problem Check Transponder Frequency & Data Rate Indicates Upconverter Problem Indicates 29V Line Power Supply Problem Indicates Problem with power cable
Unit Locked w/QAM No Video on Set-top	Verify input transponder frequency Verify output channel Verify output cable wired from top connector of QT Module Verify output cable wired to appropriate combining device Perform scan on set-top, if available
If LCD Shows "Check Cable"	Check for loose wiring harness on the back Replace cable harness
If LCD Indicates "Standby Power" But, Standby Power Not Installed	Check for the DC voltage range from the LCD panel. If out of range, change QTPCM
If LCD Shows "No Data"	Not a failed condition. Either no module is present or harness is not connected.

> NOTE: For headend configuration and level adjustments, refer to Appendix C Block Diagrams.

Appendix A

CATV Channel Frequency Chart 54 MHz to 864 MHz

EIA Chan.	MHz Center Frequency		
2	57		
3	63		
4	69		
5	79		
6	85		
95	93		
96	99		
97	105		
98	111		
99	117		
14	123		
15	129		
16	135		
17	141		
18	147		
19	153		
20 21	159 165		
22	171		
7	177		
8	183		
9	189		
10	195		
11	201		
12	207		
13	213		
23	219		
24	225		
25	231		
26	237		
27	243		
28	249		
29	255		
30 31	261 267		
32	273		
33	273		
33 34	285		
35	291		
36	297		
37	303		
38	309		
39	315		
40	321		

EIA Chan.	MHz Center Frequency
41	327
42	333
43	339
44	345
45	351
46	357
47	363
48	369
49	375
	381
50	
51	387
52	393
53	399
54	405
55	411
56	417
57	423
58	429
59	435
60	441
61	447
62	453
63	459
64	465
65	471
66	477
67	483
68	489
69	495
70	501
71	507
72	513
73	519
74	525
75	531
76	537
77	543
78	549
79	555
80	561
81	567
82	573
83	579
84	585

EIA Chan.	MHz Center Frequency
85	591
86	597
87	603
88	609
89	615
90	621
91	627
92	633
93	639
94 100	645
100	651
102	657 663
103	669
104	675
105	681
106	687
107	693
108	699
109	705
110	711
111	717
112	723
113	729
114	735
115	741
116	747
117	753
118 119	759 765
120	703 771
121	777
122	783
123 124	789 795
125	801
126	807
127	813
128 129	819 825
130	825 831
131	837
132	843
133 134	849
135	855 861
	001

Appendix A

DishPro LNBF Transponder Frequencies DBS Satellites – 61.5°, 110°, 119°, 148°, 157°

RHC Polarization LO = 11.25 GHz		LHC Polarization, Spectrally Inverted LO = 14.35 GHz			
Xponder#	L-Band Freq (MHz)	Ku-Band Freq (MHz)	Xponder#	L-Band Freq (MHz)	Ku-Band Freq (MHz)
1	974.00	12224.00	2	2111.42	12238.58
3	1003.16	12253.16	4	2082.26	12267.74
5	1032.32	12282.32	6	2053.10	12296.90
7	1061.48	12311.48	8	2023.94	12326.06
9	1090.64	12340.64	10	1994.78	12355.22
11	1119.80	12369.80	12	1965.62	12384.38
13	1148.96	12398.96	14	1936.46	12413.54
15	1178.12	12428.12	16	1907.30	12442.70
17	1207.28	12457.28	18	1878.14	12471.86
19	1236.44	12486.44	20	1848.98	12501.02
21	1265.60	12515.60	22	1819.82	12530.18
23	1294.76	12544.76	24	1790.66	12559.34
25	1323.92	12573.92	26	1761.50	12588.50
27	1353.08	12603.08	28	1732.34	12617.66
29	1382.24	12632.24	30	1703.18	12646.82
31	1411.40	12661.40	32	1674.02	12675.98

Band-Stacked 32 Transponder Frequency Chart – 121° Satellite Band-Stacked FSS Dual Transponder Frequencies

VL Polarization LO = 10.75 GHz		HL Polarization, Spectrally Inverted LO = 13.85 GHz			
Xponder#	L-Band Freq (MHz)	Ku-Band Freq (MHz)	Xponder#	L-Band Freq (MHz)	Ku-Band Freq (MHz)
1	974.00	11724.00	2	2111.42	11738.58
3	1003.16	11753.16	4	2082.26	11767.74
5	1032.32	11782.32	6	2053.10	11796.90
7	1061.48	11811.48	8	2023.94	11826.06
9	1090.64	11840.64	10	1994.78	11855.22
11	1119.80	11869.80	12	1965.62	11884.38
13	1148.96	11898.96	14	1936.46	11913.54
15	1178.12	11928.12	16	1907.30	11942.70
17	1207.28	11957.28	18	1878.14	11971.86
19	1236.44	11986.44	20	1848.98	12001.02
21	1265.60	12015.60	22	1819.82	12030.18
23	1294.76	12044.76	24	1790.66	12059.34
25	1323.92	12073.92	26	1761.50	12088.50
27	1353.08	12103.08	28	1732.34	12117.66
29	1382.24	12132.24	30	1703.18	12146.82
31	1411.40	12161.40	32	1674.02	12175.98

Appendix A

Band-Stacked 24 Transponder Frequency Chart – 105° Satellite Band-Stacked FSS Dual Transponder Frequencies

VL Polariza LO = 10.75			HL Polarization, Spectrally Inverted LO = 13.85 GHz				
Xponder#	L-Band Freq (MHz)	Ku-Band Freq (MHz)	Xponder#	L-Band Freq (MHz)	Ku-Band Freq (MHz)		
1	970.00	11720.00	2	2110.00	11740.00		
3	1010.00	11760.00	4	2070.00	11780.00		
5	1050.00	11780.00	6	2030.00	11820.00		
7	1090.00	11840.00	8	1990.00	11860.00		
9	1130.00	11880.00	10	1950.00	11900.00		
11	1170.00	11920.00	12	1910.00	11940.00		
13	1210.00	11960.00	14	1870.00	11980.00		
15	1250.00	12000.00	16	1830.00	12020.00		
17	1290.00	12040.00	18	1790.00	12060.00		
19	1330.00	12080.00	20	1750.00	12100.00		
21	1370.00	12120.00	22	1710.00	12140.00		
23	1410.00	12160.00	24	1670.00	12180.00		

Appendix B

ECHOSTAR DishNetwork Application Example — 750 MHz System Dish Pro Stacked & Legacy LNB Frequencies (MHz)

Transponders	from	110° W	119° W	121° W &	148° W
i ransponders	iroiii	IIU VV.	117 W.	IZI VV Q	140 VV

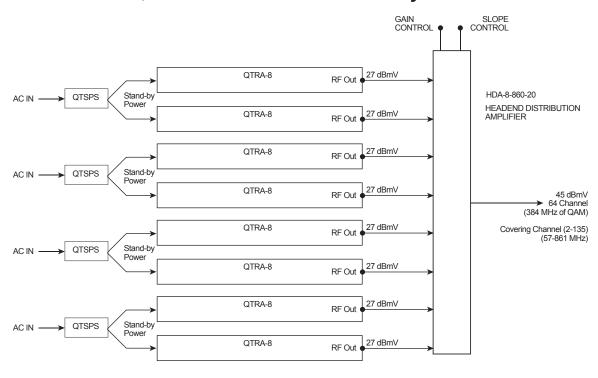
	ransponder	3 11 0111 1 1 0		V, IZI W	Q 140 W							
	Satellite & Transponder	Legacy Frequency	Dish Pro Stacked Frequency	Output Channel	Center Frequency		Satellite & Transponder	Legacy Frequency	Dish Pro Stacked Frequency	Output Channel	Center Frequency	
	119 # 11	1120	1120	116	747	QT Rack #5	110 # 1	974	974	90	591	
	119 # 13	1149	1149	115	741		110 # 3	1003	1003	89	585	
QT Rack #1	119 # 15	1178	1178	114	735		110 # 5	1032	1032	88	579	
	119 # 17	1207	1207	113	729		110 # 9	1091	1091	87	573	
	119 # 19	1236	1236	112	723		110 # 11	1120	1120	86	567	
	119 # 21	1257	1257	111	717		110 # 15	1178	1178	85	561	
	119 # 2	989	2111	110	711		110 # 21	1266	1266	84	555	
	119 # 4	1018	2082	109	705		110 # 23	1295	1295	83	549	
	119 # 6	1047	2053	108	699		110 # 25	1324	1324	82	543	
	119 # 8	1076	2024	107	693	QT Rack #6	110 # 27	1353	1353	81	537	
2	119 # 10	1105	1995	106	687		110 # 29	1382	1382	80	531	
Rack	119 # 12	1134	1966	105	681		110 # 31	1411	1411	79	525	
*	119 # 14	1164	1936	104	675		110 # 10	1105	1995	78	519	
2	119 # 16	1193	1907	103	669		110 # 16	1193	1907	77	513	
	119 # 18	1222	1878	102	663		110 # 18	1222	1878	76	507	
	Spare Transcoder Slot						110 # 20	1251	1849	75	501	
į		Spare Transcoder Slot					110 # 22	1280	1820	74	495	
	121 # 5	1032	1032	101	657	Rack # 7 HD	110 # 24	1309	1791	73	489	
윽	121 # 15	1178	1178	100	651		110 # 26	1339	1762	72	483	
Rack	121 # 17	1207	1207	99	645		110 # 7	1061	1061	71	477	
*	121 # 21	1266	1266	98	639		110 # 13	1149	1149	70	471	
ω	121 # 23	1295	1295	97	633		110 # 17	1207	1207	69	465	
	121 # 27	1353	1353	96	627	ļ	Spare Transcoder Slot					
i	Spare Transcoder Slot						Spare Transcoder Slot					
	121 # 4	1018	2082	95	621	Rack # 8 HD	148 # 1	974	974	68	459	
	121 # 6	1047	2053	94	615		148 # 7	1061	1061	67	453	
2	121 # 16	1193	1907	93	609		148 # 9	1091	1091	66	447	
Rack #4	121 # 20	1251	1849	92	603		148 # 19	1236	1236	65	441	
	121 # 26	1339	1762	91	597		148 # 13	1149	1149	64	435	
		Spare Ti	Spare Transcoder Slot				148 # 17	1207	1207	63	429	
	· · ·	Spare Ti	ranscoder Si	lot			148 # 31	1411	1411	62	423	
	Spare Transcoder Slot							Spare T	ranscoder S	lot		
_						_						

119° Total: 15 DBS Transponders 121° Total: 11 FSS Transponders

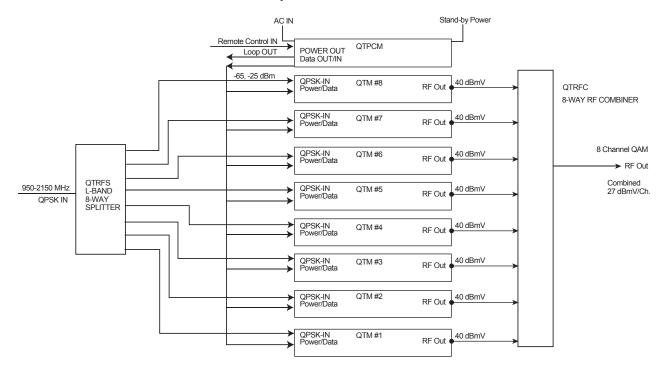
55 Total Transponders 330 MHz total bandwidth 110° Total: 22 DBS Transponders 148° Total: 7 DBS Transponders

Appendix C

Block Diagram 64 QTM Transcoder Rack Assembly



Block Diagram QTRA-8 Detailed



Limited Warranty

Blonder Tongue Laboratories, Inc. (BT) will at its sole option, either repair or replace (with a new or factory reconditioned product, as BT may determine) any product manufactured by BT which proves to be defective in materials or workmanship or fails to meet the specifications which are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing (i) for a period of one (1) year from the date of original purchase (or such shorter period of time as may be set forth in the license agreement specific to the particular software being licensed), with respect to iCentralTM (hardware and software) and all other software products (including embedded software) licensed from BT, (ii)) for a period of one (1) year from the date of original purchase, with respect to all MegaPort products and fiber optics receivers, transmitters, couplers and integrated receivers/distribution amplifiers (including TRAILBLAZERTM, RETRO-LINXTM and TWIN STARTM products) as well as for VideoCipher® & DigiCipher® satellite receivers, and (iii) for a period of three (3) years from the date of original purchase, with respect to all other BT products. Notwithstanding the foregoing, in some cases, the warranty on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in BT products and on certain private-label products manufactured by third-parties for resale by BT are of shorter duration or otherwise more limited than the standard BT limited warranty. In such cases, BT's warranty with respect to such third-party proprietary sub-assembly modules and private-label products will be limited to the duration and other terms of such third party vendor's warranty. In addition, certain products, that are not manufactured by BT, carry the original OEM warranty for that product. The limited warranty set forth in this paragraph does apply to any product sold by BT, which at the time of sale constituted a Deal Den product, unless specified. Factory reconditioned o

BT will at its sole option, either repair or replace (with a new or factory reconditioned product, as BT may determine) any product sold by BT which at the time of sale constituted a Refurbished item ("Refurbished Product"), which proves to be defective in materials or workmanship or fails to meet the specifications which are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing, for a period of ninety (90) days from the date of original purchase, unless specified. Notwithstanding the foregoing, in some cases, the warranty on third party software and on certain proprietary sub-assembly modules manufactured by third-party vendors and contained in BT products and on certain private—label products manufactured by third-parties for resale by BT are of shorter duration or otherwise more limited than the BT limited warranty for Refurbished Products. In such cases, BT's warranty for Refurbished Products constituting such third party software, third-party proprietary sub-assembly modules and private-label products will be limited to the duration and other terms of such third-party vendor's warranty. In addition, notwithstanding the foregoing, (i) certain Refurbished Products that are not manufactured (but are resold) by BT, carry the original OEM warranty for such products, which may be longer or shorter than the BT limited warranty for Refurbished Products. All sales of Refurbished Products are final.

To obtain service under this warranty, the defective product, together with a copy of the sales receipt or other satisfactory proof of purchase and a brief description of the defect, must be shipped freight prepaid to: Blonder Tongue Laboratories, Inc., One Jake Brown Road, Old Bridge, New Jersey 08857.

This warranty does not cover damage resulting from (i) use or installation other than in strict accordance with manufacturer's written instructions, (ii) disassembly or repair by someone other than the manufacturer or a manufacturer-authorized repair center, (iii) misuse, misapplication or abuse, (iv) alteration, (v) lack of reasonable care or (vi) wind, ice, snow, rain, lightning, or any other weather conditions or acts of God.

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All claims for shortages, defects and non-conforming goods must be made by Buyer in writing within five (5) days of receipt of merchandise, which writing shall state with particularity all material facts, concerning the claim then known to Buyer. Upon any such complaint, Buyer shall hold the goods complained of intact and duly protected, for a period of up to sixty (60) days. Upon the request of BT, Buyer shall ship such allegedly nonconforming or defective goods, freight prepaid to BT for examination by BT's inspection department and verification of the defect. BT, at its option, will either repair, replace or issue a credit for products determined to be defective. BT's liability and responsibility for defective products is specifically limited to the defective item or to credit towards the original billing. All such replacements by BT shall be made free of charge f.o.b. the delivery point called for in the original order. Products for which replacement has been made under the provisions of this clause shall become the property of BT. Under no circumstances are products to be returned to BT without BT's prior written authorization. BT reserves the right to scrap any unauthorized returns on a no-credit basis. Any actions for breach of this contract must be commenced by Buyer within thirteen (13) months after the cause of action has accrued. A copy of BT's standard terms and conditions of sale, including the limited warranty, is available from BT upon request. Copies of the limited warranties covering third-party proprietary sub-assembly modules and privatelabel products manufactured by third-parties are also available from BT on request. VideoCipher® & DigiCipher® are registered trademarks of Motorola Corp.

